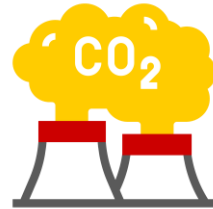


Our Climate & Environment

April 2024



Net Zero
by 2040 target



52%

Reduction in CO₂e
emissions since 2019*

1.5 million kWh
saved since 2019 through
reduction measures



**Solar
panels**
in 5 sites with
another in planning



116,000
items refurbished
since 2015



**7 electric
vehicles**
with 2 more on
order

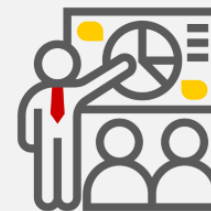


**EV
charging
points**
at 7 sites



100%
renewable
electricity
at 17 out of 18
sites

Maintained
**CDP's
B-List**



Now
reporting 4
Scope 3
categories



* We have reduced our Scope 1 & 2 emissions by 52% compared with our 2019 baseline as of January 2024 in-line with our strategy for net zero by 2040

One Crown. Stronger Tomorrow.

CROWN 
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Our People & Business

April 2024



78% ^{+6%}

employees recommend Crown as a great place to work



179

employees received training on carbon & climate change



INVESTORS IN PEOPLE | Silver

Awarded Investors in People Silver in 2022



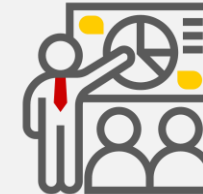
8,444 hours

of voluntary, self-directed training delivered in 2023



70% ^{+13%}

employees feel involved in sustainability in their day-to-day role



Working with BITC to create a Social Impact Strategy



FormScore

wellbeing pilot across UK&I, available to 480 staff



Awarded Silver by the 5% club in 2023 for our commitment to professional development



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Our Partners & Community

April 2024



600+
charity partners



1,374
volunteering hours
used by staff in
2023



5,700 items
donated through our
Giving Back Project in
2023



£5,900
raised for charity
in 2023

Working closely with **5+ industry bodies** to drive the agenda

The Coalition for Greener Mobility (CGM), British Association of Removers (BAR), Gallery Climate Coalition (GCC), Institute of Workplace and Facilities Management (IWFM), Business in the Community (BITC)



GCC

iwfm



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