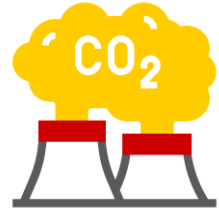


Our Climate & Environment

August 2024



Net Zero
by 2040 target



52%

Reduction in CO₂e emissions since 2019*

1.5 million kWh
saved since 2019 through
reduction measures



Solar panels
in 5 sites with
another in planning



116,000
items refurbished
since 2015



10 electric vehicles
with another on
order



EV charging points
at 7 sites



100%
renewable
electricity
at 17 out of 18
sites

Maintained
**CDP's
B-List**



Now
reporting 4
Scope 3
categories



* We have reduced our Scope 1 & 2 emissions by 52% compared with our 2019 baseline as of January 2024 in-line with our strategy for net zero by 2040

Our People & Business

August 2024



78% ^{+6%}

employees recommend Crown as a great place to work*



179

employees received training on carbon & climate change



INVESTORS IN PEOPLE | Silver

Awarded Investors in People Silver



60%

of recent apprentices have secured permanent post-training positions



72% ^{+3%}

employees feel Crown makes a positive difference on people & the planet**



Electric vehicle

salary sacrifice scheme launched for all staff with a car allowance in 2024



Awarded Silver by the 5% club in 2023 for our commitment to professional development



10.1

average training hours per employee on average in 2024



Flexi Holiday Scheme

launched permanently in 2024 for all staff



* Based on our Employee Experience Survey of September 2023

** Based on our July 2024 PULSE survey, an increase of 3% since our September 2023 PULSE survey.

One Crown. Stronger Tomorrow.



Our Partners & Community

August 2024



750+
charity partners



373
volunteering hours
used by staff in 2024 so far



**Working with
BITC**
to create a Social
Impact Strategy



4,700 items
donated through our
Giving Back Project in
2024 so far



£5,900
raised for charity
in 2023

Working closely with **5+ industry bodies** to drive the agenda

The Coalition for Greener Mobility (CGM), British Association of Removers (BAR), Gallery Climate Coalition (GCC), Institute of Workplace and Facilities Management (IWFM), Business in the Community (BITC)



GCC

iwfm



One Crown. Stronger Tomorrow.

CROWN 
WORLDWIDE GROUP