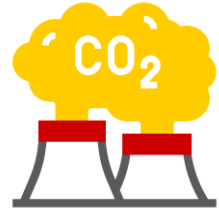


# Our Climate & Environment

January 2025



**Net Zero**  
by 2040 target



**52%**  
Reduction in CO<sub>2</sub>e  
emissions since 2019\*

**1.5 million kWh**  
saved since 2019 through  
reduction measures



**Solar  
panels**  
in 5 sites with  
another in planning



**117,000**  
items of furniture  
refurbished since  
2015



**10 electric  
vehicles**  
with another on  
order



**EV  
charging  
points**  
at 8 sites



**100%**  
renewable  
electricity  
at 17 out of 18  
sites

Maintained  
**CDP's  
B-List**



Now reporting  
all relevant  
**Scope 3**  
categories



\* We have reduced our Scope 1 & 2 emissions by 52% compared with our 2019 baseline as of January 2024 in-line with our strategy for net zero by 2040

**One Crown. Stronger Tomorrow.**



# Our People & Business

January 2025



**83%** <sup>+5%</sup>

employees recommend Crown as a great place to work\*



**223**

employees received training on carbon & climate change



**76%**

employees feel Crown makes a positive difference on people & the planet\*



**90%**

pass rate for class of 2024 apprentices



**10**

entry-level apprentices started in October 2024



**13 of 76**

participants in an EV salary sacrifice scheme for staff with a car allowance



**19.9** <sup>+9.8</sup>

training hours per employee on average in 2024



**92%**

participation in our annual Employee Experience Survey 2024



\* Based on our Employee Experience Survey of September 2024

**One Crown. Stronger Tomorrow.**

**CROWN**   
WORLDWIDE GROUP

# Our Partners & Community

January 2025



## Developed a Social Impact Strategy

focused on employment and skills, launching in 2025



**800+**  
charity partners



**28%** <sup>+5%</sup>  
staff used at least one volunteering day in 2024



**6,160** items  
donated through our Giving Back Project in 2024



**£4.5k**  
raised for charity in 2024

## Working closely with **4+ industry bodies** to drive the agenda

British Association of Removers (BAR), Gallery Climate Coalition (GCC), Institute of Workplace and Facilities Management (IWFM), Business in the Community (BITC)



**GCC**

**iwfm**

